

# ENGLISCH BHS

## Situation

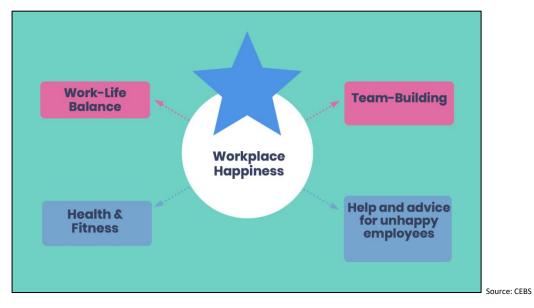
The international company ZAMON wants to improve the well-being of its employees and is looking for a Chief Happiness Officer (CHO). You think you have what it takes to be a great CHO and have applied for the job. You have been invited for an interview.

Here is some information from the job ad:

YOUR RESPONSIBILITY	YOUR PROFILE
<ul> <li>Motivating employees using different incentive schemes</li> <li>Organisation and moderation of staff events and activities</li> <li>Improving working conditions</li> <li>Creating a comfortable and enjoyable work environment</li> <li>Internal conflict management</li> </ul>	<ul> <li>Business education</li> <li>Outstanding communication skills in English</li> <li>Empathy and enthusiasm</li> <li>Sunshine mentality and positive charisma</li> <li>Willingness to travel</li> <li>Excellent conflict resolution skills</li> </ul>

# Task 1 - Presentation (5 minutes)

- Explain what motivated you to apply for this job.
- Discuss the main tasks of a Chief Happiness Officer (CHO). Consider these five areas:



• Point out why you are the ideal candidate for this job.

## Task 2 - Dialogue (7 minutes)

The interlocutor (talking partner) will start a conversation about unhappiness in the workplace. She/He will present different workplace dilemmas to you. Discuss with her/him how you would deal with these dilemmas.

#### Vorbereitungszeit: 3 Min.

Präsentieren Sie Ihre Ideen und gehen Sie im Gespräch möglichst spontan auf die Fragen und Argumente Ihres Gesprächspartners/Ihrer Gesprächspartnerin ein.

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Gesprächszeit: 12 Min.